

Regarding the current status of closed captioning for hearing impaired, it is better than nothing, but truth be told, in my experience thus far, it leaves much to be desired: too often it is highly inaccurate, as spelling is poor; words are left out or changed in some instances which alters the meaning of the true text. I feel strongly that those who perform this vital task are poorly trained. Those of us who rely on closed captioning are very poorly served and I can't understand why this technology has not seemed to improve over the last few years. We deserve better and passionately hope that there will be great positive strides in the very near future. We rely on closed captioning and are being let down in most instances. Thanks for listening.